

2014-15



Mizzou Basketball Fan Guide

GENERAL INFORMATION

ARENA POLICIES: All persons are subject to search. • Guests will not be allowed to re-enter the facility once they have exited the facility. • The University of Missouri is a smoke free campus. Smoking is prohibited in **all** areas. More information is available at smokefree.missouri.edu • No soliciting is allowed in the arena or near the entrances of Mizzou Arena.

ACCESSIBLE SEATING: Fans with special seating needs, such as wheel chair or companion seating, need to contact the Ticket Office at 573-884-7297 or 1-800-CAT-PAWS.

ATM MACHINE: An ATM machine is located on the Northeast concourse of Mizzou Arena.

BAG SEARCH POLICY: For the safety of our fans/guests, appropriate sized bags (no larger than 16" by 18" by 9"), purses and other permitted items will be checked prior to entering the arena to ensure that no unauthorized items enter the facility. The University of Missouri Department of Intercollegiate Athletics does not provide a check-item service and will not be responsible for any item left at the doors.

CAMERA POLICY: Non-flash, still cameras without a detachable lens may be used to take pictures inside Mizzou Arena. Cameras with detachable lenses longer than six inches are prohibited from all Mizzou Arena events. Tripods or other photography equipment may not be used or admitted without being issued media credentials. The use of these images is prohibited due to media contracts which grant them exclusive rights to any multimedia within Mizzou Arena.

CONCESSIONS: Concession stands are located throughout Mizzou Arena (Main Concourse Level and the Southeast corner of the Event Level near sections 107 and 110). There is also a concession stand located on the Club Level, this stand is for the exclusive use of our guests with Club Level seating.

DOORS OPEN: Mizzou Arena is open 1½ hours prior to the start of Men's Basketball and 1 hour prior to the start of Women's Basketball.

FIRST AID: The First Aid Room is located on the Northwest corner of Mizzou Arena. For assistance in any medical emergency, please contact an usher or the nearest MU Police Officer.

LOST & FOUND: The lost and found is located in the Guest Services Room on the main concourse level near section 211. Individuals who have lost items need to contact the University of Missouri Department of Intercollegiate Athletics during working hours (8:00 a.m. – 5:00 p.m., Mon. – Fri.) at 573-882-6502.

LOST CHILDREN: Parents/Guardians with a lost child should contact an usher or an MU Police Officer to report a missing child. Measures will be taken to locate the child. If a child gets separated from his/her party, he/she should notify the nearest police or event staff member. If the child knows his/her seat location, attempts will be made to return that child to that location.

PROHIBITED ITEMS: Animals (except for assistive purposes), artificial noisemakers, banners larger than 2 x 3 (must reflect good sportsmanship and must not be on a pole, or affixed to any part of the facility), cameras with lens wider than body, commercial grade audio/video equipment, coolers (soft or hard sided), glass bottles and cans, items larger

than 16" x 18" x 9", laser lights, outside food or beverage (one factory sealed water bottle is permitted and food for medical purposes is permitted with the approval of the gate attendant), strollers, weapons including firearms.

RESTROOMS: Restrooms are located throughout Mizzou Arena (Concourse Level and Event Level). A family restroom is located on the northeast corner of the main concourse near the Guest Services Booth at section 211.

RE-ENTRY: Mizzou Arena has a no re-entry policy.

TIGER TEAM STORE: The Tiger Team Store is open on the Northeast corner of Mizzou Arena from the time doors open through the conclusion of the event.

TICKETS

TICKET OFFICE: The Ticket Office is located on the northwest corner of Mizzou Arena, and is open Monday–Friday (8:00 a.m. – 5:00 p.m.). For weekend games, the ticket office will open windows two hours prior to the start of a Men's game and one hour prior to the start of a Women's game. For single game and season ticket information call 573-884-7297 or 800-CAT-PAWS.

WILL-CALL: Will-Call tickets are distributed from the Mizzou Ticket Office located inside Mizzou Arena. To pick up tickets, you must be the owner of the tickets or an authorized (listed) representative, and a photo ID is required.

TICKET PROBLEMS: If fans have ticket problems prior to game day, please contact the

Mizzou Ticket Office at 800-CAT-PAWS or visit the Ticket Office located at Mizzou Arena. If a ticket is misplaced on game day, the fan must go to the Mizzou Ticket Office windows to obtain a ticket replacement. Only the actual ticket holder may request the ticket replacement.

PARKING

ACCESSIBLE PARKING: Limited Accessible Parking is available in portions of Lot O, Lot K and Lot M for Men's Basketball. For Women's Basketball, Accessible Parking is available in the accessible marked spots of the General Public Lots located to the South of the Hearnes Center and the immediate east of Mick Deaver Memorial Drive. Please refer to the Parking Maps on the next page for the exact locations of Accessible Parking areas. Parking in Accessible Parking areas will only be available to vehicles that meet all three of these requirements:

- Have a disabled placard or plate.
 - The person whom the placard or plate was issued to is in the vehicle.
 - The person seeking to park must show the parking attendant a validated application of receipt for the placard or plate.
- For detailed information on our accessible shuttle service, click here.*

GENERAL PUBLIC PARKING: See the Men's/Women's Parking Maps on the next page for general public parking areas (orange shaded parking lots).

RESERVED PARKING/DONOR PARKING (see parking maps on next page): For Men's Basketball, all of the colored lots, except the orange shaded GP lots, are reserved on game day for donors of the Tiger Scholarship Fund office. For Women's Basketball, Lots I and P are reserved for Season Ticket Holders.

LOT G:

Northbound on Providence Rd. to Champions Dr. Turn right/east on Champions Dr. to entrance of Lot G.

LOT I:

Stadium Blvd. to Mick Deaver Memorial Dr., turn south on Mick Deaver Memorial Dr. Use far right southbound lane of Mick Deaver Memorial Dr. and turn right/west on Champions Dr. to entrance of Lot I.

LOT J (Presented by TQBC):

Stadium Blvd. to Mick Deaver Memorial Dr., drive south on Mick Deaver Memorial Dr. to entrance of Lot J.

LOT K:

Stadium Blvd. to Mick Deaver Memorial Dr., drive south on Mick Deaver Memorial Dr. - use center/southbound lane then turn left/east on Champions Dr. to entrance of Lot M. The Lot K entrance will be ahead on the left.

LOT M:

Stadium Blvd. to Monk/Champions Dr., drive south on Champions Dr. to entrance of Lot M.

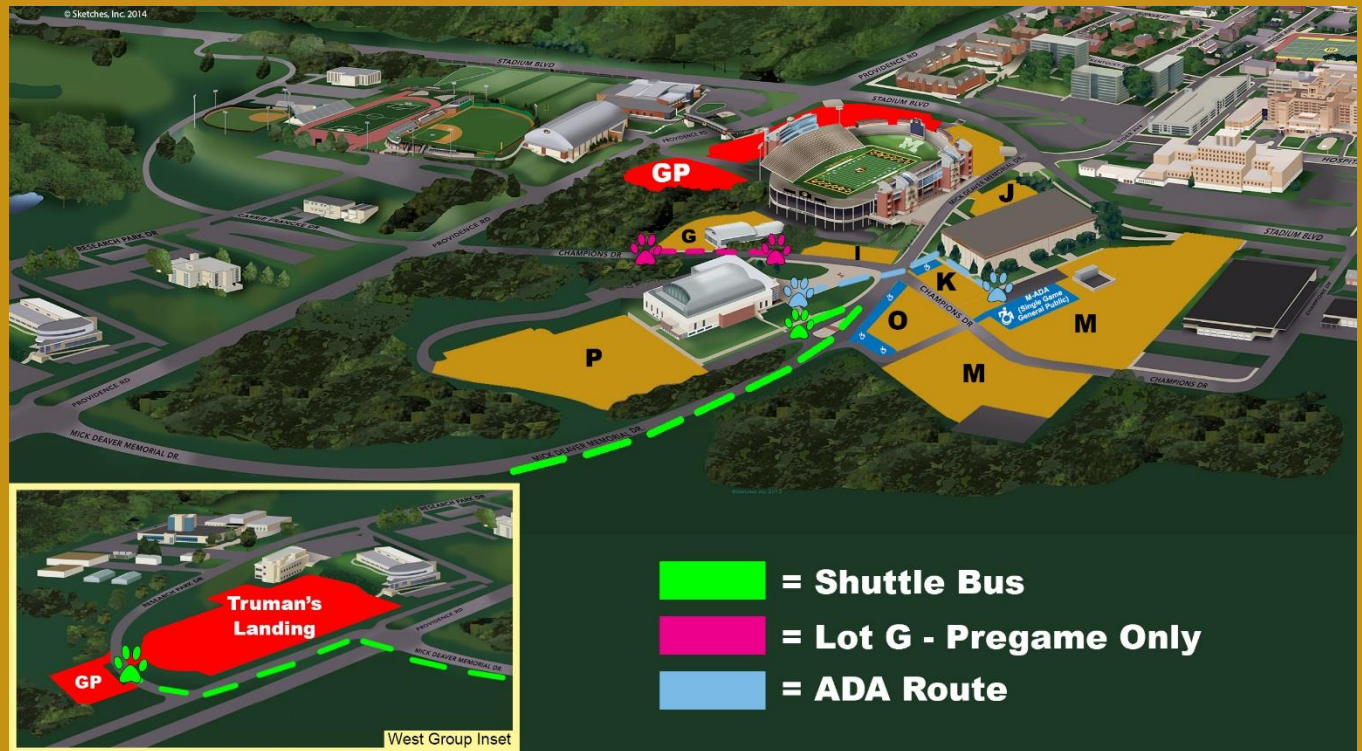
LOT O:

Providence Rd. to Mick Deaver Memorial Dr., drive north on Mick Deaver Memorial Dr. using far right lane to entrance of Lot O.

LOT P:

Providence Rd. to Mick Deaver Memorial Dr., drive north on Mick Deaver Memorial Dr. using left turn/center lane entrance of Lot P.

Men's Basketball



Women's Basketball



MIZZOU
EVENT MANAGEMENT